



St. Lucie West Services District Newsletter Volume 10 ♦ August 2017

The District Board of Supervisors and Staff are committed to providing quality

To Our Valued Customers,

This newsletter is sent to you as an update on St. Lucie West Services District "District" projects and accomplishments throughout this fiscal year.

Rates:

There has not been a utility rate increase since fiscal year (FY) 2010. The proposed budget for FY 2018 does not reflect a rate increase.

Non Ad Valorem (Special) Assessment for Fiscal 2018:

- The Benefit Special Assessment for the Water Management System (Bond) remains at \$186.00 per Equivalent Residential Unit (ERU).
- The Maintenance Special Assessment to maintain and preserve the facilities and projects remains at \$111.00 per (ERU)
- The Cascades Project Benefit Special Assessment (Bond) was lowered to \$140.00 per ERU and is the final year for this assessment.

District Projects:

- **Lake Harvey Stormwater Expansion:** This project is located at the corner of St. Lucie West Boulevard and Cashmere Boulevard. The Project is scheduled to be complete in November 2017 and will provide an additional eight acres of stormwater storage.
- **Lift Station Restoration:** The efforts will be continued throughout the next several years to ensure that all lift stations are upgraded.
- **Reuse Irrigation Pump Station:** The construction for this project will be completed in FY2018.

Billing, Customer Service, and Administration Departments:

- Office Hours are 8:00 a.m. – 4:00 p.m. Customers may reach SLWSD staff after hours for emergencies, water main breaks or lift station alarms by calling (772) 340-0220 and dialing 1 to speak to an on-call staff.

NEW PAYMENT OPTION BY POPULAR DEMAND!

- **Electronic payments** are now accepted by St. Lucie West Services District (SLWSD).
 - Customers that already use online banking, payments will now be delivered faster. These payments are submitted electronically by the customers' bank to SLWSD and will be downloaded and processed the next business day (keep in mind schedules may vary from bank to bank).
 - Customers that currently do not use online banking can now add SLWSD and utilize this great new enhancement.

Hurricane Season:

Be safe and plan ahead. For valuable information, please visit the City of Port St. Lucie's website at <http://www.cityofpsl.com/emergency-management/pdf/hurricane-quick-guide.pdf>.