



St. Lucie West Services District

Newsletter Volume 11 ♦ June 2018

The District Board of Supervisors and Staff are committed to providing quality service!

To Our Valued Customers,

This newsletter is sent to you as an update on St. Lucie West Services District "District" projects and accomplishments throughout this fiscal year.

Rates:

There has not been a utility rate increase since fiscal year (FY 2010). The proposed budget for FY 2019 does not reflect a rate increase.

Non Ad Valorem (Special) Assessment for Fiscal 2019:

- The Benefit Special Assessment for the Water Management System (bond issued when the District was established), \$194.00 per Equivalent Residential Unit (ERU).
- The Maintenance Special Assessment to maintain and preserve the facilities and projects, \$106.00 per ERU.
- The Cascades Project Benefit Special Assessment (Bond) has been paid off and will not appear on property tax bills.

Financial Report:

- Grau & Associates, an independent auditor performed the audit for fiscal year ending September 2017. The District was found to be in compliance with all state guidelines and there were no findings and no recommendations. Find the complete report on www.slwsd.org

District Projects:

- **Lake Harvey Stormwater Expansion:** This project located at the corner of St. Lucie West Boulevard and Cashmere Boulevard has been completed adding eight acres of additional stormwater storage. More changes are on the way to add landscaping and possibly a walking trail.
- **Projects that are planned to be completed in fiscal year 2019 are:**
 - Meter Replacement Project, Reuse Main Irrigation Pump Station Improvements, and 6B (Cascades North) Stormwater Gate Relocation Project.

Billing, Customer Service, and Administration Departments:

- Office Hours are 8:00 a.m. – 4:00 p.m. Customers may reach District on-call staff after hours for emergencies such as; water main breaks or lift station alarms by calling (772) 340-0220.
- Payment Options: We do not accept cash and we do not take payments over the phone but we do have many other options such as:
 - Electronic payments (online bank to bank).
 - Online through the District's utilities website: Go to www.slwsd.org to connect or directly type the following in your internet browser <https://slwd-egov.aspgov.com/Click2GovCX/index.html>
 - Set up Automatic bank drafts to avoid late fees.
 - We also accept credit cards online and in our office: (Visa, MasterCard and Discover).

Hurricane Season:

Be safe and plan ahead. For valuable information, please visit the City of Port St. Lucie's website at <http://www.cityofpsl.com/government/departments/public-works/emergency-readiness>