



St. Lucie West Services District Newsletter Volume 7 ♦ June 2014

To Our Valued Customers,

This newsletter is sent to you as an update on St. Lucie West Services District “District” projects and accomplishments throughout this fiscal year.

The District Board of Supervisors and Staff are committed to providing quality service!

Rates: There has not been a utility rate increase since October 2009. The proposed budget for fiscal year 2015 does not reflect a rate increase.

Non Ad Valorem Special Assessment: The proposed special assessment rate for fiscal year 2015 is \$111.00 per Equivalent Residential Unit (ERU). The other Non Ad Valorem Assessment for the Water Management Bond is \$185.00 per ERU. The Cascades Improvement Bond will remain at \$180.00 per ERU.

Billing System: Please update your phone number on your utility account by registering online: www.slwsd.org. You may also contact the Customer Service Department at (772) 340-0220.

Utility System

Annual Water Quality Report: Question related to the annual water quality report testing dates; some of the State required samples are only required every three years which is why the reports reflect data from three years back. The District follows the State requirements for all testing and reports the data from each of the required fields and time frames. If you have any questions please contact the District’s Office.

What Is a Cross-Connection Control (CCC) Program?

A CCC program is a cooperative effort between plumbing and health officials, local governmental officials, and property owners to make sure that all connections to drinking water piping are installed safely and to install protection on any existing connections that do not meet safe standards. To accomplish these goals, officials establish written procedures and guidelines for controlling cross-connections and ensure their enforcement so that the public drinking water supply is protected both in the District main and within buildings.

Water quality is required to be protected as drinking water travels through the distribution system to our consumers. Rules enacted by the Florida Department of Environmental Protection (FDEP) establish requirements for operation of the distribution system. A key component of these regulations is to maintain a cross-connection control program to prevent any substance from entering the drinking water distribution system.

Annual Testing—All testable backflow prevention assemblies must be tested at the time of installation and once a year for commercial customers and biennially for residential customers, by certified inspectors, and written proof of testing must be submitted. The cost for this testing is typically the responsibility of the owner of the property. Note: The pending Rule modification by the FDEP allows for residential devices to be non-testable dual check valves.

Be safe and plan ahead for Hurricane Season! For valuable information, please visit the City of Port St. Lucie’s website at <http://www.cityofpsl.com/emergencymanagement/index.html> .