St. Lucie West Services District ONLINE PAYMENT INSTRUCTIONS

Go to: www.slwsd.org

Click on "PAYMENT" tab and click on "PAY YOUR BILL NOW". This will direct you to our utility billing website.

Click: Pay Bill

Quick Pay (This is the fastest option as you do not need to log in. Access is limited.)

Click "Quick Pay"

- 1. Enter Account Number include all dashes
- 2. Enter Last Payment Amount (you can find this on your current bill)
- 3. Click Continue
- 4. Follow the instructions to make a payment

Register (First time users must register before Login is allowed to full site access)

To Register do the following:

- 1. Click "Log In" and Click "Register" if this is the first time using the site.
- 2. Complete the Registration process by answering all questions. (Password Criteria: 8 characters, 1 upper case and 1 number)
 - a. A confirmation email will be sent to you.
 - b. Click on the "Activate" button you will be redirected to the login page and a green message will appear that will read "Your account has been Activated". You may now login.
- 3. Login using your email and the password you created
- 4. Click on "Add Account" to see account information and pay bill
- 5. Enter your Account Number including all dashes
- 6. Enter the last payment amount made to your account, this can be found on the current statement
- 7. Click on "Pay"
- 8. Click on "Pay Selected Amount" to see options to Pay Now or to Schedule a Payment
 - a. To schedule a payment, you will add the payment date or leave current date and continue with Payment Method (Credit Card or E-check)
- **9.** Follow the instructions to finish making a payment.
- 10. A confirmation email will be sent to you.

Login (registered users only)

- 1. Click "Pay Bill"
- 2. Click on "Login"
- 3. Enter email address and password
- 4. Click on "Login"
- 5. Click on "Pay"
- 6. Follow the instructions to make a payment