



ST. LUCIE WEST SERVICES DISTRICT

Payment Options

WAYS TO PAY YOUR UTILITIES BILL

1) MAIL PAYMENT

- Pay by check or money order

2) PAYMENT IN PERSON (450 SW Utility Dr., Port St. Lucie, FL 34986)

- Pay by check or money order and place in one of our drop-off boxes located; (1) outside the gate, (1) by the stairway entrance (1) inside the lobby.
- Self Service Kiosk will be available to pay by credit or debit card.

3) AUTOMATIC BANK DRAFT

- Complete the Automatic Bank Draft form and submit a voided check to authorize SLWSD to automatically process future payments on the due date. Submit via email, mail or fax.

Email: customerservice@slwsd.org (Subject: Automatic Bank Draft)

Mail: St. Lucie West Services District
450 SW Utility Dr., Port St. Lucie, FL 34986

Fax: (772) 871-5771

4) PAY BY PHONE (Effective: November 25, 2019)

- Call (866) 252-9322.

5) ONLINE PAYMENT (New utility payment system effective November 25, 2019)

- Go to: www.slwsd.org
- Click on the “Payment” tab and “Pay your Bill Now”. This will direct you to the new website.
- Use the Quick Pay function (no log-in is necessary) or Register to login and see more account information.

6) ONLINE BANKING FROM CUSTOMERS BANK ACCOUNT

- Customers that pay through their online banking can continue to use this payment method. These payments are processed when received. Keep in mind bank schedules may vary according to their internal procedures.

If you have any questions regarding any of the above options do not hesitate to contact Customer Service at (772) 340-0220.

IMPORTANT!

Payments received after 4:00 p.m. on the due date are considered late and a late fee of 10% will automatically be added to the account.