

ST. LUCIE WEST SERVICES DISTRICT Payment Options

WAYS TO PAY YOUR UTILITIES BILL

1) APP ON PHONE (Android or iPhone) New option as of December 2020.

- Download "MyCivic Utilities" by Tyler Technologies, Inc.
- Log in if you already have an online login through the online payment option below.
 - If you do not have an online login, please "Register" through the APP and then log in to your account, see current balance, and pay now.

2) ONLINE PAYMENT

- Go to: www.slwsd.org
- Click on the "Payment" tab and "Pay your Bill Now". This will direct you to payment site https://account.municipalonlinepayments.com
- Use the Quick Pay function (no log-in is necessary) or Register to login and see more account information.

3) PAY BY PHONE

• Call (866) 252-9322

4) AUTOMATIC BANK DRAFT

• Complete the Automatic Bank Draft form and submit a voided check to authorize SLWSD to automatically process future payments on the due date. Submit via email, mail or fax.

Email: <u>customerservice@slwsd.org</u> (Subject: Automatic Bank Draft)

Mail: St. Lucie West Services District

450 SW Utility Dr., Port St. Lucie, FL 34986

Fax: (772) 871-5771

5) MAIL PAYMENT

Pay by check or money order

6) PAYMENT IN PERSON (450 SW Utility Dr., Port St. Lucie, FL 34986)

- Pay by check or money order and place in one of our drop-off boxes located:
 - (1) outside the gate and (1) near handicap parking in front of building

7) ONLINE BANKING FROM CUSTOMERS BANK ACCOUNT

Customers that pay through their online banking can continue to use this payment method. These
payments are processed when received. Keep in mind bank schedules may vary according to their
internal procedures.

If you have any questions regarding any of the above options do not hesitate to contact Customer Service at (772) 340-0220.

IMPORTANT!

Payments received after 4:00 p.m. on the due date are considered late and a late fee of 10% will automatically be added to the account.