



IMPORTANT UTILITIES INFORMATION & UPDATES

Fees

- Effective December 1, 2024, the utilities rates will increase 9%. The January 2025 bill will reflect these changes.

Projects & Updates

- Water Treatment Plant improvements will begin as a multiple-year project.
- A water meter customer portal is coming this fiscal year. Customers will be able to receive alerts when major changes occur in their water consumption or during leak alerts.
- A service fee for credit & debit card payments will commence soon. The per transaction fee will be 3.10% or \$2.50 minimum. This service fee will be applied by a third party that processes the card payments.
- The service fee for E-checks payments made online through the utility billing site will be \$1.50 per transaction.
- No service fee payment options are: (1) Automatic bank drafts (2) Bill Pay through your banks online (3) pay with a check or money orders and mail or drop off at our address below.

Board of Supervisors

Diane Haseltine, Seat 1

Dominick R. Graci, Seat 2

Gregg Ney, Seat 3

Rose Carvelli, Seat 4

Kevin Dolan, Seat 5