



WAYS TO PAY YOUR ST. LUCIE WEST SERVICES DISTRICT'S UTILITIES BILL

1) AUTOMATIC BANK DRAFT (No transaction fee)

- Complete the Automatic Bank Draft form and submit a voided check to authorize SLWSD to automatically process future payments on the due date.
- Submit via email, mail or fax.

Email: customerservice@slwsd.org (Subject: Automatic Bank Draft)

Mail: St. Lucie West Services District
450 SW Utility Dr., Port St. Lucie, FL 34986

Fax: (772) 871-5771

2) ONLINE BANKING FROM CUSTOMERS BANK ACCOUNT (No transaction fee)

- Customers that pay through their online banking can continue to use this payment method. These payments are processed when received. Keep in mind bank schedules may vary according to their internal procedures.

3) MAIL PAYMENT (No transaction fee)

- Send check or money order to 450 SW Utility Dr., Port St. Lucie, FL

4) PAYMENT IN PERSON at 450 SW. Utility Dr., Port St Lucie, FL 34986

- Pay by check or money order (No transaction fee)
 - Place payment in one of our drop-off boxes located at: (1) outside the gate and (1) near the handicap parking in front of the customer service building
- Credit cards: Visa, Mastercard, Discover, American Express
 - A service fee will be charged by a third party for any credit card payments (*see below)

5) ONLINE PAYMENT FROM BILLING WEBSITE

A service fee will be charged by a third party according to payment type. See below (* for credit card) and (** for e-check).

- Go to: www.slwsd.org
- Click on the "Payment" tab and "Pay your Bill Now". This will direct you to payment site <https://account.municipalonlinepayments.com>
- Use the Quick Pay function (no log-in is necessary) or Register to login and see more account information.

6) PAY BY PHONE (*a credit card transaction fee will be charged by a third party)

- Call (866) 252-9322

Payments received after 4:00 p.m. on the due date are considered late and a late fee of 10% will automatically be added to the account.

If you have any questions regarding any of the above options do not hesitate to contact our Customer Service Staff at (772) 340-0220.

***Credit Card Fees are 3.10% per transaction or a minimum of \$2.50**

****E-Check fee will be \$1.50 per transaction**