



Do you suspect a water leak in your home? Is your water bill unusually high?

Here's how to investigate and address potential water leaks:

Step 1: Inspect pipes and fixtures.

Check under sinks, around toilets, and near appliances for drips or puddles. Inspect outdoor faucets and garden hoses for leaks.

Step 2: Test toilets.

Add a few dye tablets to the toilet tank (St. Lucie West Services District can provide you with toilet tank dye tablets). Wait 15–20 minutes without flushing. If color appears in the bowl, the toilet is leaking.

Step 3: Check appliances.

Inspect washing machines, dishwashers, and water heaters for leaks or damp areas.

Step 4: Examine walls, ceilings, and outdoors.

Look for damp spots, peeling paint, or discoloration on walls and ceilings. Check for soggy areas in your yard, especially near the foundation. Inspect irrigation systems and sprinkler heads for leaks.

Step 5: Check the Water Meter. See next page.

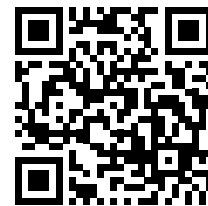
Online Payment and Pay-by-Phone Information:

As of January 2025, a processing fee applies to payments made online or by phone. Credit Cards: 3.10% (minimum \$2.50), E-Checks: \$1.50 per transaction. These fees are charged by a third-party vendor.

To improve our customer service and how we communicate with you, your feedback is highly important to us.

Scan the **QR code** below and take our **SURVEY**

You can also visit our website to access it.



Meet Your Board of Supervisors:

Dominick Graci (Chairman)
Gregg Ney (Vice Chairman)
Diane Haseltine (Secretary)
Rose Carvelli (Alt. Sec.)
Kevin Dolan (Alt. Sec.)

Next Public Board Meeting:

Mar. 3 - 4, at our main office building.
Go to our website for more information.



Connect with us:



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St. Lucie West Services District
450 SW Utility Drive, PSL, FL 34986

Step 5: Check the Water Meter.

Use the instructions below to read the water meter located inside the meter box.

Locate the meter box between your home and your neighbor's. Carefully lift the meter box lid. Check the meter display to see if any of the below codes appear.



LEAK: Flashing symbol indicates water has flowed for 24 hours, suggesting a leak.



BURST: Flashing symbol indicates flow exceeds a preset limit for 30 minute suggesting a pipe break.

Have a pencil and paper ready to write down the numbers. You will need to read the number from the left to the right. You MUST Eliminate the numbers after the decimal and replace the number before the decimal with a stationary zero. Example: current read on bill is 437822.8, read as of today is 440241.7. You will apply the numbers replacement process and then subtract both numbers: ($437820 - 440240 = -2420$), so 2420 gallons have gone through the meter.

