



Ways to pay your St. Lucie West Services District's utilities bill

1) **AUTOMATIC BANK DRAFT** (No processing fee)

- Complete the Automatic Bank Draft form and submit a voided check or bank letter to authorize SLWSD to automatically process future monthly payments on the due date.
- Submit completed documents via email, mail or fax.

Email: customerservice@slwsd.org (Subject: Automatic Bank Draft)

Mail: St. Lucie West Services District (district)
450 SW Utility Dr., Port St. Lucie, FL 34986

Fax: (772) 871-5771

2) **ONLINE BANKING FROM CUSTOMERS BANK ACCOUNT** (No processing fee)

- Customers that pay through their personal online banking can continue to use this payment method. These payments are processed when received at the district. Keep in mind bank schedules may vary according to banks' internal procedures.

3) **MAIL PAYMENT** (No processing fee)

- Send check, money order or cashier's check to 450 SW Utility Dr., Port St. Lucie, FL 34986

4) **PAYMENT IN PERSON at 450 SW. Utility Dr., Port St Lucie, FL 34986**

- Pay by check, money order or cashier's check (No processing fee)
 - Place payment in one of our drop-off boxes located at: (1) outside the gate and (1) near the handicap parking in front of the customer service building
- Credit / Debit Cards: Visa, Mastercard, Discover, and American Express
 - A processing fee will be charged by a third party for any credit/debit card payments (*see below processing fees)

5) **SLWSD ONLINE BILLING PAYMENT SITE**

A processing fee will be charged by a third party according to payment type. See below (*see below processing fees).

- Go to: www.slwsd.org
- Click on the "Payment" tab and "Pay your Bill Now". This will direct you to payment site <https://account.municipalonlinepayments.com>
- Use the Quick Pay function or Register to login and see more account information.
- You can now schedule your payment online through "Auto Pay" (*see below processing fees).

6) **PAY BY PHONE** (Call (866) 252-9322)

A processing fee will be charged by a third party (*see below processing fees)

Payments received after 4:00 p.m. on the due date are considered late and a late fee of 10% will automatically be added to the account.

If you have any questions regarding any of the above options do not hesitate to contact our customer service staff at (772) 340-0220.

***Processing Fees:**

- **Credit/Debit Card processing fees are 3.10% per transaction or a minimum of \$2.50**
- **E-Check processing fee will be \$1.50 per transaction**