



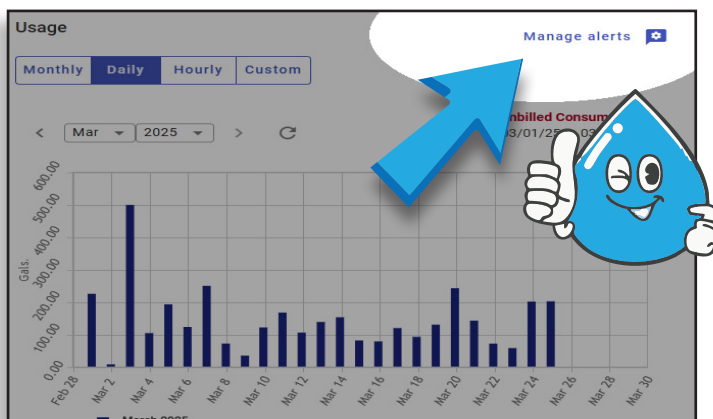
## Page 2 How to Apply for Low Water Consumption Toilets and Showerheads Rebates.

### New Upcoming Feature! Online Billing Water Leak & Usage Alerts!

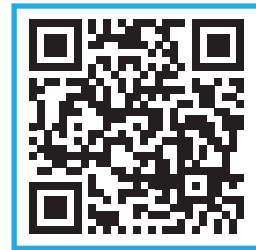
Say goodbye to unexpected high water bills! Starting in May, we're introducing a new feature that will keep you informed. You'll be able to sign up for water leak and usage notifications via email or text through our billing portal. Here's how it will work:

Our online billing portal will have a new "**Manage Alerts**" feature, where you will be able to sign up for notifications directly to your email or phone. You'll be able to set water usage limits to be alerted when your usage reaches your set threshold.

We'll also provide how-to videos on our website to guide you through signing up for notifications and online billing. Look out for more details in next month's newsletter!



We value your feedback to improve our customer service. Scan the QR code below or visit our website to take our survey.



### Notice: Manhole Inspections

*InfoSense* contractors are inspecting manholes and infrastructure in all residential areas until May 9. These required inspections ensure system safety. Please exercise caution around work areas and contact us with questions.

### Board of Supervisors

Dominick Graci (Chairman)  
Gregg Ney (Vice Chairman)  
Diane Haseltine (Secretary)  
Rose Carvelli (Alt. Sec.)  
Kevin Dolan (Alt. Sec.)

Next Public Board Meeting:  
May 5 - 6, at our main office building.  
Go to our website for more information.

Connect with us:



(772) 340-0220

customerservice@slwsd.org

St. Lucie West Services District  
450 SW Utility Drive, PSL, FL 34986

## Did you know that you can get rebates for low water consumption toilets and shower heads?

St. Lucie West Services District offers a rebate program to encourage water conservation through the installation of low-consumption showerheads and toilets. This program is designed to help customers reduce water usage, lower utility bills, and contribute to sustainability efforts within the community. By replacing old, high-water-use fixtures with more efficient models, homeowners can save both water and money. The district provides a rebate to offset the cost of purchasing and installing qualifying low-flow showerheads and toilets.

### Equipment Specifications:

Toilets: Standard Low Consumption Toilet

(1.6 gallons per flush or less)

\$100 Rebate (Max Limit 2)

Shower Head: Standard Low Consumption Shower Head

(1.5 gallons per minute or less)

\$10 Rebate (Max Limit 2)

To participate in the rebate program, customers must meet the below eligibility requirements and apply along with proof of purchase and installation. The program is available on a first-come, first-served basis, with limited funds available.

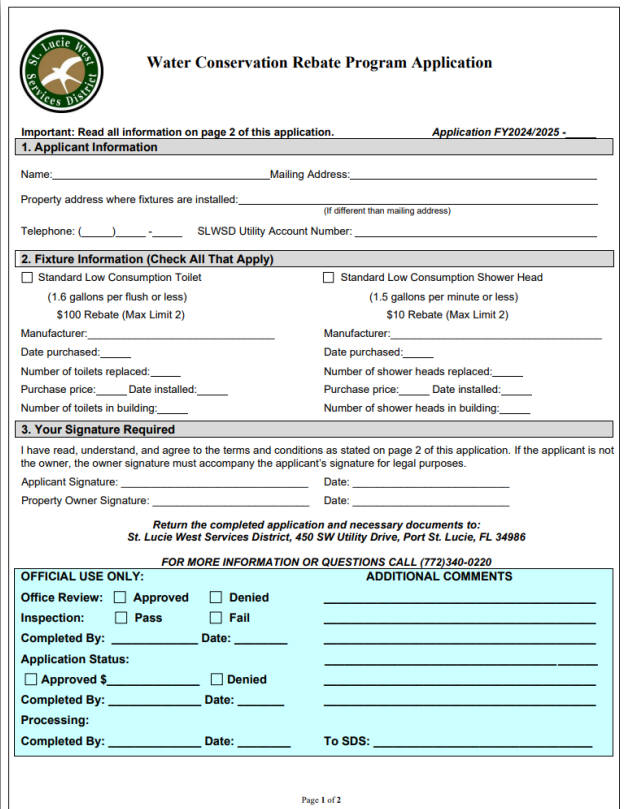
### Eligibility:

- The fixture(s) must be installed at a location served by the St. Lucie West Services District Water Department.
- The rebate application must be received by the district within ninety (90) days of the date of purchase, as shown on the sales receipt or itemized plumber's invoice.
- A representative of the St. Lucie West Services District Water Department must be permitted to inspect the property to verify installation.
- New construction projects and remodeling projects requiring a building permit do not qualify for rebates.
- Rebates are available for replacing toilets that use 3.5 gallons per flush or more.
- Rebates are available for replacing shower heads that use 5 gallons per minute or more.
- Rebates are limited to two toilets and two heads per household or business for the lifetime of the location.

### Application Procedure:

- [Complete this form, found on our website](#), and attach the original sales receipt, or itemized plumber's invoice showing the date of purchase.
- Submit the application form and receipts to us at our main office or by email at [customerservice@slwsd.org](mailto:customerservice@slwsd.org).
- An on-site inspection by a representative of the St. Lucie West Services District Water Department may be required to verify installation before a rebate is considered for eligibility.
- Allow four to six weeks from the date the application was received to obtain a rebate.

For more information on the rebate and application process, contact us directly or visit our website. This initiative is a great opportunity for homeowners to improve water efficiency while saving on their utility costs.



The form is titled "Water Conservation Rebate Program Application" and includes the St. Lucie West Services District logo. It is divided into several sections: 1. Applicant Information, 2. Fixture Information (Check All That Apply), 3. Your Signature Required, and an Official Use Only section. The form includes fields for Name, Mailing Address, Property address, Telephone, and SLWSD Utility Account Number. It also has checkboxes for Standard Low Consumption Toilet and Standard Low Consumption Shower Head, with corresponding rebate amounts and limits. The signature section requires the Applicant Signature, Date, and Property Owner Signature, Date. The Official Use Only section includes fields for Office Review (Approved/Denied), Inspection (Pass/Fail), Completed By, Date, Application Status (Approved/Denied), Processing, and Completed By, Date. There is also a section for Additional Comments and a To SDS field. The form is labeled "Page 1 of 2" at the bottom.

**Water Conservation Rebate Program Application**

**Important: Read all information on page 2 of this application. Application FY2024/2025 -**

**1. Applicant Information**

Name: \_\_\_\_\_ Mailing Address: \_\_\_\_\_

Property address where fixtures are installed: \_\_\_\_\_ (if different than mailing address)

Telephone: (\_\_\_\_) \_\_\_\_-\_\_\_\_ SLWSD Utility Account Number: \_\_\_\_\_

**2. Fixture Information (Check All That Apply)**

☐ Standard Low Consumption Toilet (1.6 gallons per flush or less) \$100 Rebate (Max Limit 2)

☐ Standard Low Consumption Shower Head (1.5 gallons per minute or less) \$10 Rebate (Max Limit 2)

Manufacturer: \_\_\_\_\_ Date purchased: \_\_\_\_\_

Number of toilets replaced: \_\_\_\_\_ Number of shower heads replaced: \_\_\_\_\_

Purchase price: \_\_\_\_\_ Date installed: \_\_\_\_\_ Purchase price: \_\_\_\_\_ Date installed: \_\_\_\_\_

Number of toilets in building: \_\_\_\_\_ Number of shower heads in building: \_\_\_\_\_

**3. Your Signature Required**

I have read, understand, and agree to the terms and conditions as stated on page 2 of this application. If the applicant is not the owner, the owner signature must accompany the applicant's signature for legal purposes.

Applicant Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Property Owner Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Return the completed application and necessary documents to:**  
St. Lucie West Services District, 450 SW Utility Drive, Port St. Lucie, FL 34986

**FOR MORE INFORMATION OR QUESTIONS CALL (772)340-0220**

**OFFICIAL USE ONLY:**

Office Review: ☐ Approved ☐ Denied

Inspection: ☐ Pass ☐ Fail

Completed By: \_\_\_\_\_ Date: \_\_\_\_\_

Application Status: ☐ Approved \$ \_\_\_\_\_ ☐ Denied

Completed By: \_\_\_\_\_ Date: \_\_\_\_\_

Processing: \_\_\_\_\_

Completed By: \_\_\_\_\_ Date: \_\_\_\_\_ To SDS: \_\_\_\_\_

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