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District to Fund Utilities Integration
With St. Lucie West Services District.

Irrigation Information

Water Source:

St. Lucie West Services District (SLWSD) provides irrigation water using reclaimed water. This includes:

- Rain/stormwater collected in retention ponds.
- Treated wastewater from our facility.

Irrigation Equipment Maintenance Responsibility:

- Common Areas: HOA/Property Manager/Landscape Contractor.
- Homeowners: From SLWSD point of service inward.

If You Have an Irrigation Issue:

- Broken sprinklers or equipment: Contact your HOA or Property Manager.
- Water pressure/no water: Call SLWSD Customer Service at (772) 340-0220.

Reminder:

Please do not change your irrigation timer, as this may interfere with the established schedule. SLWSD will make any necessary adjustments to irrigation water run times during drought conditions. If water restrictions become necessary, advance notices will be provided.

Questions?

Contact T.J. Bayer at (772) 340-0220 ext. 127, or tbayer@slwsd.org for current irrigation restrictions and schedule. Irrigation notices and additional information can also be found on our website at www.slwsd.org, under *Customer Services*.

New Feature Update

Online Billing Water Leak & Usage Alerts.

The launch of our new online bill-pay portal leak and usage notification feature, highlighted in April's Newsletter, has been delayed. Originally scheduled for launch in May, this feature will allow you to sign up for email or text alerts through our billing portal to help you avoid unexpected high water bills.

Once launched, the new "Manage Alerts" option will let you set usage thresholds and receive notifications when your water usage reaches those limits. We'll also provide how-to videos to make setup easy.

We'll notify you as soon as we have a new launch date. Thank you for your patience and understanding!

Board of Supervisors

Dominick Graci (Chairman)

Gregg Ney (Vice Chairman)

Diane Haseltine (Secretary)

Rose Carvelli (Alt. Sec.)

Kevin Dolan (Alt. Sec.)

Next Public Board Meeting:

July 7 and 8.

Visit our website for more information.

Connect with us:



(772) 340-0220

customerservice@slwsd.org

St. Lucie West Services District

450 SW Utility Drive, PSL, FL 34986

Reserve CDD to Fund Utilities Integration With SLWSD

PORT ST. LUCIE, Fla. — The Reserve Community Development District (CDD) is moving forward with plans to fully integrate its utility system into the St. Lucie West Services District (SLWSD). The project will be entirely funded by the Reserve CDD, with no costs passed onto SLWSD residents.

Integration

The Reserve CDD, established in 1992 and located west of Interstate 95, includes most of the PGA Village community. It currently receives 80% of its potable water and all wastewater treatment from SLWSD, with the remainder supplied by its on-site lime-softening plant. The existing utility agreement expires in 2028 and will not be renewed.

To avoid the high cost of building a new treatment facility, the Reserve CDD has chosen to transition fully to SLWSD for water and wastewater services by 2027. SLWSD currently offers some of the region's most affordable utility rates (\$81.26 for 4,500 gallons of combined service).

“Integrating into SLWSD’s system ensures long-term reliability and cost-effectiveness,” said Reserve CDD Board Member Chuck Henry. “This is a major step forward that will bring lasting utility improvements for our residents.”

As part of the integration, SLWSD will manage the construction of new water and sewer lines under I-95 and the upgrade of 16 sewage lift stations, which will be equipped with remote monitoring technology. Reserve CDD customers are expected to begin paying SLWSD comparable rates on Jan. 1, 2026, while continuing to receive billing and service through the Reserve CDD until all upgrades are completed.

SLWSD Utility Rate Increases Unrelated to Reserve CDD Integration

To clarify, SLWSD’s recent and upcoming 9% utility rate increase for Fiscal Year 2026, which will be further detailed in July’s newsletter, are not related to the Reserve CDD integration. These rate adjustments were planned prior to the integration agreement and are part of a long-term strategy to upgrade the District’s utility infrastructure in response to rising costs and the rapid population growth in St. Lucie County.

To keep rates competitive, while meeting increased demand, complying with regulations, and minimizing future rate spikes, the District is investing in significant system upgrades. Integrating the Reserve CDD supports these efforts by streamlining service delivery, improving operational efficiency, and expanding SLWSD’s resource and revenue base.

Since 1990, the St. Lucie West Services District has provided drinking water, wastewater treatment, stormwater management, and reclaimed irrigation water to the 4,600-acre St. Lucie West community. Its service area stretches from the Florida Turnpike to I-95 and from Peacock Boulevard to Crosstown Parkway.

For questions regarding the Reserve CDD integration project, contact SLWSD Public Information Officer at PIO@slwsd.org.

